

## FACTORS FOR THE AUDITING OF PERFORMING ARTS BODIES AND POLICIES

EURORAI Seminar 23.10.2015



#### **PLAN**

- 1-General Background concerning the Performing Arts:
- 2-Control points and lessons:
  - Management issues
  - Governance
  - Relations with public partners
  - Economic Activity
  - Knowledge of the audience
  - Creation



# 1-GENERAL BACKGROUND CONCERNING THE PERFORMING ARTS:



# DEFINITIONS AND BOUNDARIES OF THE PERFORMING ARTS

- "La rencontre physique entre des interprètes, un public et une œuvre artistique" ["The Physical Meeting of Performers, an Audience and an Artistic Work"] Rapport Robin au CES <u>L'organisation du spectacle</u> <u>vivant</u> ["Robin Report to the CES <u>Organisation of the Performing Arts"</u>] (1992)
- Conditions or proximity and simultaneity of dissemination
- Contrast between heritage/museum; recorded performances; public interpretation
- However, difficulties need to be precisely specified and therefore require identification by means of 4 criteria:

artistic

professional

economic

institutional



#### ACTION BY LOCAL AND REGIONAL AUTHORITIES

- Areas of public initiative:
  - regulation and control
  - direct and indirect subsidisation
  - organisation
  - recognition
- Subsidies enable:
  - sale below the equilibrium price
  - the taking into account of "cultural initiative" objectives
- Local and regional authorities take part in organisation
- They support the State with regard to recognition



#### SUBSIDIES, REDISTRIBUTION AND CULTURAL DEMOCRACY

- Cost of seats covered by a private contribution (ticket) and partly by subsidies
- for each purchase, audience members have the benefit of a public contribution
- Individual contribution = (overall cost of the performance, number of persons in the audience, ticket price) → situations of high unit costs:
  - Very high cost but good attendance and major capacity: Opera
  - Average cost but low attendance: "leading edge" performances
  - Free shows with limited capacity



#### PERFORMING ARTS IN PAYS DE LA LOIRE REGION

- 1,160 holders of performing arts licences in the region; 522 in Loire-Atlantique department; 218 in Nantes
- ¾ of the bodies are dependent upon public support
- 6,415 employees including 2,350 contract workers in the entertainment industry [intermittents du spectacle]
- In Nantes: more than 500 jobs and 318,000 hours of work for contract workers in the entertainment industry
- Regional turnover of €400 M
- €30 to €35 M of public subsidies in Nantes
- 450,000 seats financed by the public in permanent venues in Nantes + 150,000 seats in La Folle Journée annual classical music festival + 130,000 seats in the Cité des Congrès events centre alone



### 2-CONTROL POINTS AND LESSONS



## AUDITS BY THE PAYS DE LA LOIRE REGIONAL COURT OF ACCOUNTS

- Reports available for communication and inspection for 2009-2015 :
  - Angers Nantes Opera and National Orchestra of Pays de la Loire Syndicats mixtes joint commissions for cooperation between local authorities
  - SEM (société d'économie mixte: semi-public company) La Folle Journée (Nantes)
  - Association ARC (Rezé); Lieu Unique; Grand T Theatre; Royal de Luxe (Nantes)
  - The state-owned company (Régie) La Fleuriaye Theatre (Carquefou)
  - City of Nantes
- 6 performance venues (1 festival/5 permanent); 2 institutions involved in creation; 1 "contracting authority"
- 6 organisations certified or officially approved by the French Ministry of Culture and Communications



#### THE CHOICES

- An opportunistic approach
  - planning of programmes "without reserves" for the ARC, the LU, the SMANO and the National Orchestra of Pays de la Loire (ONPL)
  - a will to capitalise on the programme of the Grand T as well as those of 2012
- A varied panel:
  - geographically: regional bodies and bodies from Nantes and its urban area
  - in terms of form: associations, semi-public companies (SEM), joint commissions for cooperation between local authorities (SM), public institutions for cultural cooperation (EPCC établissement public de coopération culturelle), state-owned companies (régies)
  - in terms of business activity: permanent organisations, festivals, companies, dissemination, creation
  - in terms of artistic field: pluralists, theatre, various styles of music, opera, street theatre
  - in terms of national status: independent public theatres (scène nationale), local government-controlled public theatres (scène conventionnée), theatres without official classification



#### MANAGEMENT ISSUES

- Difficulty in determining the wage bill: high level of entertainment industry short-term contract workers (technicians and artists) and other contract workers (tickets and reception)
- No observed mismanagement (wages, expenses)
- More common problems:
  - no use made of competition even in a minimal manner
  - the question of buildings and entry thereof in the books
  - relations with any sub-occupants
  - list of fixed assets rather incomplete



#### **GOVERNANCE: LEGAL STRUCTURE**

- Coexistence of various different legal structures: majority of associations (in Nantes), as well as SEMs, joint commissions for cooperation between local authorities (syndicats mixtes), EPCCs, state-owned companies under direct public management (simples régies)
- Will on the part of the Regional Department of Cultural Affairs (DRAC) to make local-government-controlled theatres (scènes conventionnées) change over from associations to EPCCs
- Difference between associations and state-owned companies with regard to the establishment of contracts as well as cultural projects → paradoxically fewer guidelines in the case of state-owned companies (Quai des Arts, Fleuriaye)
- To be correlated with the venue's cultural status: local government-controlled public theatres, independent public theatres, publicly-subsidised theatre companies (*centre dramatique*) etc.



#### GOVERNANCE: MEMBERSHIP VS. SUBSCRIPTION

- For organisations set up as associations, the status of members varies:
  - closed organisations: co-optation of members, absence of real general meetings
  - open organisations: possibility of membership without subscription, automatic membership on taking up a subscription, option given to subscribers
  - intermediate organisations: existence of subscribers' panels
- Raises the problem of taking the responses and expectations of the public into account



#### RELATIONS WITH PUBLIC PARTNERS

- For institutions with officially-labelled status, framework provided by texts:
  - double document: artistic project of the director on which the latter's recruitment is based; triennial multilateral agreement (organisation/State-city-region-French department)
  - variable content and precision although quantified objectives called for by circular
  - double role of creation and performance
  - traditional presence of "cultural action" activity
  - reporting, auditing and assessment obligations
  - minimum level of 20% own resources
- For private institutions without officially-labelled status, framework for payment of subsidy provided by agreement but without obligation with regard to its content
- For state-owned companies, absence of obligation



#### RELATIONS WITH PUBLIC PARTNERS: OBSERVATIONS

- Tendency to group public partners together under a single agreement
- Problem of the large number of different partners, each giving priority to its own pet subjects and "clients", with considerable demands in terms of communication
- Existence of false objectives, modelled upon the annual reports of institutions
- Existence of "phantom" objectives
- Few actual assessments apart from annual reports and absence of connection between results and renewal of agreements
- State-run institutions without officially-labelled status work outside of the formal framework of cultural policy
- Variable presence of representatives of the partners within governing bodies
- Close relations between the supervision authorities and the institutions



#### **ECONOMIC ACTIVITY**

- No reference levels with regard to attendance but possibility of examining:
  - the differences between years: reactions after a poor season?
  - the number of shows below certain levels of attendance = measurement of risk taken
  - the composition of attendance: number of schoolchildren (captive audience), guests and subscribers
- Problem of subscriptions in connection with work on audience composition, audience loyalty-building, audience renewal and territorial cooperation
- With regard to prices:
  - price rates based upon a double criterion: the show and the audience
  - difficulty of analysing prices due to differences between face and real value and between institutions
  - Issue of modes of price-fixing

#### 2-4- ECONOMIC ACTIVITY: PRICES



- Price rates, in general, based upon a double criterion: the show and the audience
  - With regard to the show: distinction with regard to the actual cost of the show and expected receipts
  - With regard to the audience: social, territorial, age-based, loyaltybuilding and renewal criteria
- Difficulty of analysing prices:
  - difference between face values and real values (since subscriptions lower the prices actually paid) creating a distorted picture for decision-makers and supervision authorities
  - between different institutions, according to their price tables
  - with regard to annual variations
- Question of decision-making with regard to prices: discussion by board of directors or executive committee, framework provided by agreement



#### 2-4- ECONOMIC ACTIVITY: SUBSCRIPTIONS

#### Problem concerning:

- Work on the audience: social subscriptions, age
- Loyalty-building: packages according to number of shows
- Networks: territorial subscriptions, mutual benefits
- Renewal: number of subscribers in audience

#### Examples:

- La Fleuriaye: high level of subscribers; policy of loyalty-building; calendar-based advantages for inhabitants
- The Grand T: excessively high level of subscribers
   → discussion by board of directors
- Failure of Nantes common subscription; putting in place of reductions coordinated between different venues



#### KNOWLEDGE OF THE AUDIENCE

- Indicator of the success or failure of traditional agreed objectives: renewal, attracting younger audience, greater accessibility
- Observations:
  - surveys seldom take overall approach and often hold little interest
  - little use made of existing data: subscribers
  - more or less shared interest between directors and institutions
  - absence of external motivation
- Concerning the small amount of data collected: old and ageing audience, from higher socio-professional categories, little renewal



#### ISSUES WITH REGARD TO CREATION

- Conditions of contract of institutions with officially-labelled status contain obligations with regard to creation
- Joint production (for performance) and joint undertakings are in general use and enable:
  - risk-sharing for certain performances
  - sharing of the costs of creation with guarantee of a minimum of performances
- With regard to Royal de Luxe:
  - major production institution with international profile, audience of hundreds of thousands, but weak administrative structure and absence of salesforce
  - high price of sale of shows and additional expenses means that public bodies are the principal clients
  - very few guarantees provided in terms of initial approaches and culture outside of the field of public procurement contracts→ cancellations a few weeks before shows without compensation



#### THE CONTRACTING AUTHORITY'S POLICY

- Overall operational budget: €403 M Culture : €61 M Performing arts: €26
  M (around €90 per inhabitant)
- Subsidies concentrated on a very small number of operators: ½ allocated to 4 operators; ¾ allocated to 9
- Very great variability of subsidies with regard to seat occupied
- Twofold political will:
  - Attractiveness of the territory through its cultural influence
  - Access to culture: access of the public at large to culture
- Some municipal initiatives targeted in support of greater access to culture and creation but ...
  - Absence of studies of the audience and of changes thereto
  - Absence of reflection with regard to actual prices and the cost of access to shows
  - Absence of follow-up of creations produced by institutions of Nantes